## High School Equivalency Examinees: HiSET ® or GED ®

<u>Please Note:</u> When you register for the HiSET® or GED® exams be sure to also register with <u>DiplomaSender</u> and order your initial set of complimentary documents. The initial High School Equivalency (HSE) Credential certificate and Transcript may only be sent via First Class Mail through the U.S. Postal Service.

The Credential certificate is only issued once! Duplicate HSE Transcripts and Letters of Verification may be ordered by phone or online and may be sent via fax, e-mail, or through the U.S. Postal Service. When ordered electronically, the Official document is sent moments after completing an order successfully. Documents sent through the US Postal Service are mailed same day and take approximately 2-7 business days to arrive.

DiplomaSender <sup>™</sup> offers the initial set of documents (Credential certificate and Transcript) at no cost to students after they pass their HSE test. Duplicate records are \$15.00 per document (an additional \$15-\$20 charge may be added for older – Pre-1998 – records). DiplomaSender <sup>™</sup> accepts cashier's checks/money orders as well as Visa, MasterCard, and Discover credit cards.

Representatives are available Monday-Friday 8:30am-06:00pm CST

DiplomaSender ™ functions best with *Live Chat*. Chat with them for answers to questions or website assistance. The chat window is located at the bottom right corner of the website: www.diplomsender.com

Phone Orders may be placed at 855-313-5799. Test takers may call in and submit an order for their document(s) by phone. An additional convenience fee will be applied to all phone orders.

Diplomasender<sup>™</sup> has asked us to caution students not to have their initial documents mailed directly to a post-secondary institution. Because the Credential certificate is only issued once, it cannot be replaced if the institution loses or destroys it.

In addition, students need to remember their HiSET® or GED<sup>©</sup> ID number when registering with DiplomaSender™ so they can view their records and order their initial complementary documents.

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